Mayor’s Services Liaison Office

On-Site Liaisons

- Child and Family Services Agency
- Department of Health
- D.C. Public Schools
- Department of Behavioral Health
- Department of Disability Services
  
  Developmental Disability Administration (DDA)
  Rehabilitation Services Administration (RSA)
- Department of Youth Rehabilitation Services
- Department of Employment Services
- D.C. Housing Authority
- Parent Watch Inc.

CONTACT INFORMATION

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MSLO Main Number
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Room JM-185

April 2022
The Mayor’s Services Liaison Office (MSLO) was established pursuant to the District of Columbia Family Court Act of 2001. The MSLO is located in Room JM-185 of the H. Carl Moultrie Courthouse, D.C. Superior Court Family Court, 500 Indiana Avenue, N.W. Washington, D.C. 20001. The Mayor’s Services Liaison Office is open Monday through Friday from 8:30a.m. to 5 p.m.

The primary objectives of the MSLO are to:

1) Support social workers, case workers, probation officers, attorneys, and judicial officers by identifying and facilitating the delivery of social and related services to children and families involved in Family Court proceedings; and

2) Provide information to the Family Court on the availability and provision of services and resources across multiple District agencies. The following District agencies are represented on-site: CFSA; DCPS; DDS (RSA and DDA); DCHA; DBH and DOES.

Role of MSLO Agency Liaisons

The District agency liaisons represented in the Mayor’s Services Liaison Office respond to inquiries and requests for information from the referring source (who may include social workers, probation officers, attorneys, and judicial officers) concerning educational, housing, and social and related health and human services and resource issues.

Referrals for interagency coordination are made by the submission of a MSLO referral form. When a referral is made by someone other than the assigned agency social worker or caseworker, the MSLO will provide the assigned social worker or caseworker with notification that a referral has been made, as well as the name(s) and contact information for the assigned agency liaison representative(s).

The assigned agency liaisons work to access available resources and to facilitate interagency collaboration among multiple agencies to resolve outstanding service issues for children and families involved in Family Court proceedings.

Who Can Receive Assistance from the MSLO?

All children and families involved in proceedings before the D.C. Superior Court Family Court may be referred & receive assistance from the Mayor’s Services Liaison Office before leaving the Courthouse.

Where to Obtain a MSLO Referral Form?

MSLO referral forms may be obtained from the MSLO Office, located in Room JM-185, of the H. Carl Moultrie Courthouse. Referrals will be logged in, and on-site liaisons will confer with the assigned social worker, and/or attorney, and family member to obtain any additional information that may be necessary to resolve the service issue.